SunTec[®] Case Study

SunTec helped the **largest Islamic Bank in the world** become VAT compliant within 3 months



About The Client

The client, the largest Islamic bank in the world with total assets of SR 343 billion (US\$ 90 billion), has over 58 years of experience in banking and trading activities. The client has a vast network of over 500 branches, over 118 dedicated ladies branches, more than 4,100 ATMs, 46,000 POS terminals installed with merchants, and the largest customer base of any bank in the Kingdom of Saudi Arabia, in addition to 170 remittance centers across the Kingdom.

In line with one of the biggest Indirect Tax Reforms in the Gulf Cooperation Council (GCC), the client wanted to facilitate computing and invoicing of debit tax and credit tax within the VAT compliance.



Business Challenges

- Deploying the indirect taxation logic in a multi-business/ multi-entity environment, as per the deadline set by the Kingdom of Saudi Arabia (January 1, 2018)
- Ensuring seamless integration with multiple applications and data availability from multiple source systems at the bank's end, by coordinating with the client's IT team and other internal stakeholders
- Managing Output and Input Taxes, across multiple lines of businesses, covering millions of customers
- Maintaining ease-of-configuration with respect to the core banking system and other systems of the bank, to simplify any future upgrades and updates in GCC VAT

Our Solution

SunTec empowered its client in successfully implementing Value Added Tax with a spectrum of pre-built, feature-rich functional modules that cover Credit Tax and Debit Tax compliance.

SunTec's VAT implementation enabled the client to:

- Comply with debit and credit side of VAT, across retail and corporate banking entities, with excellent support functions and thorough domain expertise
- Accurately handle processing of end-to-end tax management for a volume of 4,200,000 transactions per month
- Automate manual processes by uploading the debit and credit tax transactions directly onto the VAT solution, on a monthly basis
- Process peak volume of 1,000,000+ VAT transactions per day at any given point of time
- Ensure smooth transition across different stages of VAT regulation with a hyper-agile framework

