

People of SunTec

What drives the people at SunTec?



Foreword

Beyond the Challenge

Nanda Kumar
Thiruvananthapuram



Life as we knew it changed in March 2020. Two years down the line, there appears to be a light at the end of the tunnel – a glimmer of hope that the end to this pandemic may just be within our grasp. These two years have been incredibly challenging, but they have also brought out the best in humanity. Stories of kindness, care, and generosity have kept us going through the most difficult times. For us at SunTec, this time made us focus on resilience and adaptability. We had to contend with an almost overnight move to remote working and collaboration, a sudden shift in routines, move to online education and the challenges of balancing increased domestic duties with a new and unexpected change in working style. And we handled it brilliantly.

Over the last two years, I've watched our team go above and beyond the call of duty to ensure support to customer projects, partners and team members. Every member of the team has demonstrated resilience and adaptability and played a significant role in ensuring our collective success in the face of

unprecedented disruption. If I had to describe SunTecians in one word, it would be committed, as each of us strives to provide the best for our stakeholders – clients, partners, and team members alike.

This third edition of People of SunTec shines the spotlight on our champions – our SunTecians. We bring you real and inspiring stories of our teammates as they trace their journey at SunTec and talk about what they love most about being associated with us.

I hope this edition gives you a deeper insight about us, our people, and what drives us. Have a good read!

Nanda Kumar
Founder & CEO
SunTec Business Solutions



An organization without any boundaries.

Ravi Ramanathan

Bangalore



Meet Ravi Ramanathan, Senior Manager for Global Sales and Engagement at SunTec. His work comprises revenue forecasting and analytical tasks to help the organization achieve short/long-term goals and propel us closer to our vision. Teamwork, recognizing other's wins and progress, appreciating colleagues, and building an environment of growth speaks of positive work culture, he says. Ravi strongly believes in participating in other's success/wins and finds happiness in himself and others.

Taking a walk down memory lane, Ravi fondly remembers his experience at Sungam 2019, an annual cultural event at SunTec, where all his colleagues from the Bangalore office, coordinated events and took part in fun activities together.

He best defines SunTec as "an organization without any boundaries", where he has gained tremendous exposure to different functions, teams, and cultures, having met people from varied geographies here.

Here at SunTec, we have a key role to play, and our voice is heard.

Anu Kunnath
Thiruvananthapuram

We've all been in a situation where we had to take a leap of faith while making a crucial decision. Similarly, Anu Kunnath, Group Manager of the Quality Team, trusted her judgement and joined SunTec about eight years ago. Since then, she's never looked back. She's loved every day at her work here and is grateful for how her career has advanced with diverse learning opportunities and exposure on a global scale. She believes that her work at SunTec never made her feel like a drop in an ocean, rather, the environment made her feel valued. When asked about the work culture, she says, "Here at SunTec, we have a key role to play, and our voice is heard." She has been entrusted with key responsibilities, initiatives, and roles during her course here and looks forward to sharing such good times with her team.





The internal learning portal, SunTec Academy, has made upskilling easy.



Chinu Alex

Kochi

Chinu has been a part of SunTec for a little over a decade and currently works as an Architect in the Solution Architecture team. She appreciates the company culture, supportive colleagues, the conducive work environment, and the diverse learning opportunities to hone her skills. She says the internal learning portal, SunTec Academy, has made upskilling easy.

One distinct memory that Chinu recalls is when she was in the UK for her on-site commitments, she couldn't fly out due to the pandemic induced restrictions. The SunTec HR team immediately got in touch with her to understand her situation and arranged for a hassle-free return.

SunTec gave me a platform to spread my wings, and the same continues even after a decade. I still feel the same excitement I had on that Wednesday, the 18th of July when I had joined.

Anish Kumar S


Thiruvananthapuram

Anish works as a Senior Manager with the Client and Partner training team and has been with SunTec since 2012, completing almost a decade! Looking back at the time he has spent here; he believes that every day has contributed towards his learning in many ways. Whether it was learning from mistakes, peers, clients across the globe, or dealing with business problems, he's glad to have found a place that creates limitless opportunities for employee growth.

He says, "SunTec gave me a platform to spread my wings, and the same continues even after a decade. I still feel the same excitement I had on that Wednesday, the 18th of July when I had joined."

SunTec's drive towards solving customer problems by creating value for them, motivates him and reassures him that SunTec is a great place to be in.





SunTec provides us with the best platform to learn and grow together as a team.

Jack & Asha

Thiruvananthapuram



Jack and Asha have been a part of SunTec for a few years and even look at SunTec as their second home. They met at SunTec, and everything here has been a part of their journey that they share together. Holding key roles in the Knowledge Management and Talent Development department, focusing on learning, and fostering such an environment for our new joiners is an exciting part of their work life. They work with


passion and truly want to make a difference in the training arena. This is what won them their family trip to Goa from SunTec as a prize for their dedicated efforts. They believe that learning and sharing the same isn't something that is imposed on them externally in the name of organizational processes. Instead, they feel it's rooted deep within them and SunTec provides them with the best platform to learn and grow together as a team.

SunTec is very welcoming and I'm proud to be part of such a progressive organization with a holistic work culture.

Leena Eapen
Thiruvananthapuram

Leena works as a Development Owner in our GST/VAT team. Over her years holding multiple roles at SunTec, she has observed the importance that our products and solutions carry in the global market. She started off her journey here as a trainer, her work highly depended on knowing the products in and out, which further helped her in her other roles. Some of her fond memories at SunTec include insightful team meetings, events, team lunches, and the valuable guidance from her managers. This is what makes SunTec feel like family, she says. In her experience, "SunTec is very welcoming and I'm proud to be part of such a progressive organization with a holistic work culture."





If you have a mindset to learn new things, you can excel in whatever you do.

Tinku Susan Korah

Oman



Tinku works as an Analyst as part of the SunTec Xelerate Support team and is based out of our Oman office. She started her career with SunTec post her graduation and is thankful for how this decision has laid a strong foundation to the skills required to excel in a corporate world. She cherishes the memories she shares with her fellow colleagues during the interactive training sessions at the time of onboarding. She credits the learning opportunities that SunTec provides to mold every employee into becoming full stack performers. She believes that learning new things is empowering and says, “if you have a mindset to learn new things, you can excel in whatever you do.”

SunTec is a home away from home.

Vijayaraj DS
Thiruvananthapuram

Vijayaraj is part of the Client and Partner Training division at SunTec. Having been associated with SunTec for nearly a decade, when asked about how he'd describe SunTec, he says, "SunTec is a home away from home." He has had the pleasure of working with different teams and meet people from different walks of life. He feels that the success he has achieved today is because of the guidance and support from his managers and peers who have stuck by him even during challenging times. He is proud of the fact that his team's work is reflective of SunTec's success and its global network of partners and clients.



About SunTec

SunTec is the world’s #1 relationship-based pricing and billing company. More than 130 clients in 45+ countries rely on SunTec to provide hyper-personalized products, offers, pricing, loyalty programs, tax compliance, and billing for over 400 million end-customers. SunTec products are based on our cloud-native and cloud-agnostic, API first, micro-services-based proprietary platform, Xelerate and are delivered on-premise, on private cloud and as SaaS. SunTec has global operations including the USA, UK, Germany, UAE, Singapore, Canada, Australia, and India.

For more information, please visit us at www.suntecgroup.com or email us at marketing@suntecgroup.com



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